



MEDICARE

Provider Network Update February 2024

REMINDER: Update and Certify Provider Data in NPPES

As a contracted health care provider with McLaren Health Plan, we're reminding providers to review your National Provider Identifier (NPI) data in the National Plan & Provider Enumeration System (NPPES) as soon as possible to ensure accurate provider data is displayed.

As you may know, providers are legally required to keep their NPPES data current. The Centers for Medicare & Medicaid Services (CMS) is also encouraging Medicare Advantage Organizations such as McLaren Health Plan to use NPPES as a resource for our online provider directories. By using NPPES, we can decrease the frequency by which we contact you for updated directory information and provide more reliable information to Medicare beneficiaries.

If the NPPES database is kept up to date by providers, McLaren Health Plan can rely on it as a primary data resource for our provider directories, instead of calling your office for this information. With updated information, we can download the NPPES database and compare the provider data to the information in our existing provider directory to verify its accuracy.

When reviewing your provider data in NPPES, update any inaccurate information in modifiable fields including provider name, mailing address, telephone and fax numbers and specialty. You should also make sure to include all addresses where you practice and *actively* see patients and where a patient can call and make an appointment.

Do not include addresses where you *could* see a patient, but don't actively practice. Also, remove any practice locations no longer in use. Once you update your information, you'll be asked to confirm its accuracy by certifying it in NPPES. Remember, NPPES has no bearing on billing Medicare Fee-For-Service.

If you have any questions pertaining to NPPES, reference NPPES help at:

<https://nppes.cms.hhs.gov/webhelp/nppeshelp/HOME%20PAGE-SIGN%20IN%20PAGE.html>. Direct any questions to your McLaren Health Plan Provider Relations Representative at 888-327-0671 (TTY: 711).